

MLA: Social outcomes for museums, libraries and archives

Prototype social outcomes framework

Introduction

This document presents the prototype social outcomes framework for museums, libraries and archives. The framework is a combination of:

- the 'bottom up' process of developing the framework with practitioners, staff from regional agencies and MLA's Learning and Access team – initially through a workshop process and latterly through revision of the framework in light of the piloting process; and
- a 'top down' process of aligning the sector's potential social contribution with key drivers of government policy – through consultation with external bodies (e.g. IDeA, Audit Commission, DCMS) and a review of relevant policy documents

In particular, the framework has been devised through a re-working of relevant outcome areas from all of the following sources:

- local and central government shared priorities¹
- Local Area Agreements²
- Department of Health 'Health and Social Care Standards and Planning Framework'³
- Audit Commission/LGA 'Quality of life indicators'⁴
- Civil Renewal Unit's 'Framework for Community Capacity Building'⁵
- the cross-departmental Every Child Matters framework⁶

¹ ODPM (2002) *Delivering our Priorities: A National Public Service Agreement for Local Government*.

² ODPM (2004) *Local Area Agreements: Advice Note 1*.

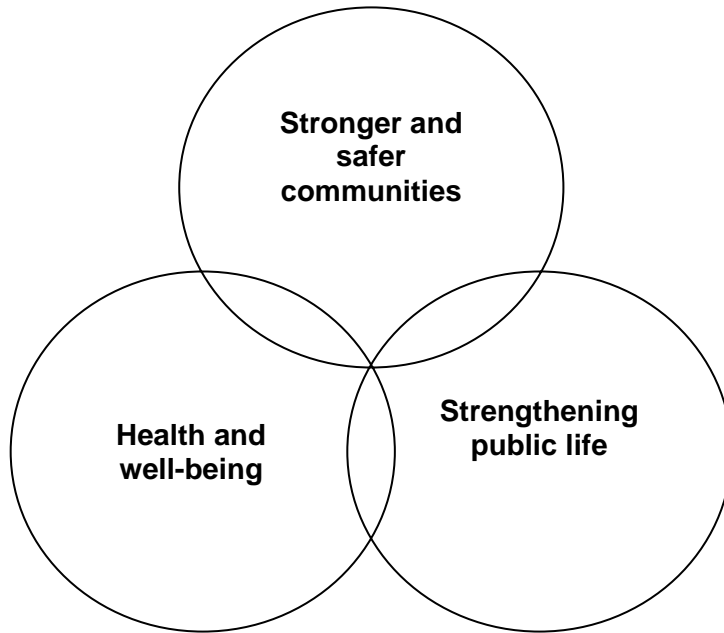
³ DH (2005) *National Standards, Local Action: Health and Social Care Standards and Planning Framework 2005/06–2007/08*.

⁴ Audit Commission (2005) *Local quality of life indicators: supporting local communities to become sustainable – A guide to local monitoring to complement the indicators in the UK Government Sustainable Development Strategy*.

⁵ Home Office (2004) *Firm Foundations: The Government's Framework for Community Capacity Building*. Civil Renewal Unit.

⁶ HM Government (2004) *Every Child Matters: Change for Children*.

Figure 1. Social outcomes framework for museums, libraries and archives



With "2nd tier social outcome themes:

STRONGER AND SAFER COMMUNITIES
1. Improving group and inter-group dialogue and understanding
2. Supporting cultural diversity and identity
3. Encouraging familial ties and relationships
4. Tackling the fear of crime and anti-social behaviour
5. Contributing to crime prevention and reduction

HEALTH AND WELL-BEING
1. Encouraging healthy lifestyles and contributing to mental and physical well-being
2. Supporting care and recovery
3. Supporting older people to live independent lives
4. Helping children and young people to enjoy life and make a positive contribution

STRENGTHENING PUBLIC LIFE
1. Encouraging and supporting awareness and participation in local-decision making and wider civic and political engagement
2. Building the capacity of community and voluntary groups
3. Providing safe, inclusive and trusted public spaces
4. Enabling community empowerment through the awareness of rights, benefits and external services
5. Improving the responsiveness of services to the needs of the local community, including other stakeholders

Figure 2. Links between social outcomes for museums, libraries and archives and social outcomes and priorities across government

SOCIAL OUTCOME THEME	POLICY CONTEXT	
STRONGER AND SAFER COMMUNITIES		
1. Improving group and inter-group dialogue and understanding	SP4 - SSC	Strengthen community cohesion
2. Supporting cultural diversity and identity	SP4 - SSC	Strengthen community cohesion
3. Encouraging familial ties and relationships	SP4 - SSC	Strengthen community cohesion
4. Tackling the fear of crime and anti-social behaviour	LAA2 - SSC	To reduce crime, the harm caused by illegal drugs, and to reassure the public, reducing the fear of crime and anti-social behaviour
5. Contributing to crime prevention and reduction	SP4 - SSC	Reduce crime and anti-social behaviour
	SP4 - SSC	Tackle drug abuse
HEALTH AND WELL-BEING		
1. Encouraging healthy lifestyles, contributing to mental and physical well-being	SP3 - PHC	Promoting healthier communities by targeting key local services and the encouragement of healthy lifestyles
	HSCSPF(I) - IHP	Tackling underlying determinants of ill health and health inequalities (inc obesity among children under 11; reducing suicide, teenage pregnancy, obesity, smoking)
2. Supporting care and recovery	HSCSPF(II) - SPLTC	Supporting people with long term conditions
3. Supporting older people to live independent lives	HSCSPF(IV) - P/UE	Supporting older people to live independent lives
	LAA3 - HC&OP	Improved quality of life and independence of vulnerable older people
	SP2ii - QoL	Enabling older people to live as independent lives as possible
	SP2ii - QoL	Avoid unnecessary periods in hospital for older people
4. Helping children and young people to enjoy life and make a positive contribution	LAA1ii – C&YP	Supporting the mental and emotional health of children and young people
	LAA1iii – C&YP	Contribute to the enjoyment and achievement of children and young people through increased participation in a broad range of high quality cultural activities
	ECM – E&A(i)	Children and young people are ready for school
	ECM – E&A(iv)	Children and young people achieve personal and social development and enjoy recreation
	ECM – MPC(iv)	Children and young people develop self-confidence and successfully deal with significant life changes and challenges
STRENGTHENING PUBLIC LIFE		
1. Encouraging and supporting awareness and participation in local-decision making and wider civic and political engagement	LAA2 - SSC	Empower local people to have a greater voice & influence over local decision making and delivery of services
	LAA1v - C&YP	Increase volunteering by young people in culture and sport
2. Building the capacity of community and voluntary groups	FFF1	Appropriate and accessible learning opportunities, both for citizens and community groups
	FFF2	Development and support of community anchor organisations
3. Providing safe, inclusive and trusted public spaces	LAA2 - SSC	Cleaner, greener and safer public spaces
	SP5 - ENV	Improving the quality, cleanliness and safety of our public space
	LAA - X-Cutting	Enrich individual lives, strengthen communities and improve places where people live through culture and sport

4. Enabling community empowerment through the awareness of rights, benefits and external services	LAA2 - SSC	Empower local people to have a greater voice & influence over local decision making and delivery of services
5. Improving the responsiveness of services to the needs of the local community, including other stakeholders	LAA2 - SSC	Improve the quality of life for people in the most disadvantaged neighbourhoods and ensure service providers are more responsive to neighbourhood needs and improve their delivery

Key

ECM: Every Child Matters (5 Outcomes)

E&A: Enjoy and achieve (aims i-v)

MPC: Make a positive contribution (aims i-v)

FFF: Civil Renewal Unit 'Firm Foundations' Framework (Priorities 1-4)

FFF1: A menu of appropriate and accessible learning opportunities

FFF2: Development and support of community anchor organisations

HSCSPF: Health and Social Care Standards and Planning Framework (National Targets, Priorities I-IV)

HSCSPF(I) – IHP: Improve the health of the population

HSCSPF(II) – SPLTC: Supporting people with long term conditions

HSCSPF(IV) – P/UE: Patient/user experience

LAA: Local Area Agreement, Blocks 1-4

LAA1 – CYP: Children and young people (outcomes i-v same as ECM outcomes)

LAA2 – SSC: Stronger and safer communities

LAA3 – HC&OP: Healthy communities and older people

LAA – X-Cutting: Cross-cutting outcomes

SP: Local and central government Shared Priorities (1-7)

SP3 – PHC: Promoting healthy communities and narrowing health inequalities

SP4 – SSC: Creating safer and stronger communities

SP5 – ENV: Transforming our local environment